



Please review and ensure all items below are addressed prior to your appointment as it will allow your advisor to provide a seamless and efficient assessment of your home.

- Make a list of any existing issues in your home, such as drafts or condensation.
- Prepare any questions you may have about potential improvements, such as insulation, heat pump water heaters, generators or electric vehicle charging ports.
- Have copies of your most recent energy bills available.
- If you have a wood-burning fireplace, do not use 24 hours prior to the appointment and remove any ashes as some of our testing procedures may blow the debris around your home.
- Close fireplace dampers, fireplace doors and wood stove air intakes.
- Ensure the advisor has easy access to your attic and basement as well as any HVAC equipment and your electric box as these will all need to be properly inspected.
- Make sure all windows and exterior doors are closed during the appointment.
- The advisor will be turning on bath fans, furnace and any clothes dryers so we ask that these are easily accessible. Please remove any articles from the clothes dryer in advance.
- With approval, it may be necessary to drill a small hole in a closet or other low-profile spot in your wall to check the insulation on the outside walls of the house. This hole will be sealed after the inspection.
- With older furnaces, we may have to drill a small hole in the metal venting to check the efficiency rating. If this scenario occurs, the hole will be repaired after the inspection.
- Inform the advisor in advance if you have drop ceilings in your home so we can take steps to prevent any damage.
- We require the homeowner or decision maker to be present during the assessment.
- *If applicable, NYSEERDA Referral letter or a copy of ONE of the following: Entire award letter for HEAP SNAP (Food Stamps), TANF (Temporary Assistance for Needy Families) or Supplemental Security Income dated within the past 12 months.

Expect a call from your advisor one day before your appointment to confirm the timing and discuss any necessary documents. The assessment will take approximately 2-3 hours.

Thank you for choosing NOCO, we look forward to working with you!